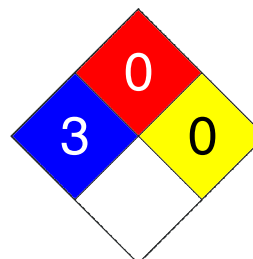


1. Product and Company Identification

Product Name Pro Softener Mate
CAS # Mixture
Product use City Water Resin Cleaner
Manufacturer Pro Products LLC
 7201 Engle Road
 Fort Wayne, IN 46804-5875 US
 Phone 260-483-2519
 Emergency Phone: 1-800-424-9300 (CHEMTREC)

LEGEND HMIS/NFPA	
Severe	4
Serious	3
Moderate	2
Slight	1
Minimal	0

Health	/ 3
Flammability	0
Physical Hazard	0
Personal Protection	B



2. Hazards Identification

Emergency overview CAUTION
 CAUSES EYE BURNS. CAUSES SKIN BURNS.

Potential short term health effects

Routes of exposure Eye, Skin contact, Inhalation, Ingestion.

Eyes Causes chemical burns. May cause blindness.

Skin Causes chemical burns.

Inhalation Dust extremely irritating to respiratory tract.

Ingestion Harmful if swallowed. May cause chemical burns to mouth, throat and stomach.

Target organs Eyes. Skin. Respiratory system. Mucous membranes.

Chronic effects Prolonged or repeated exposure to dilutions can cause drying, defatting and dermatitis.

Signs and symptoms The product causes burns of eyes, skin and mucous membranes.

OSHA Regulatory Status This product is a "Hazardous Chemical" as defined by the OSHA Hazard Communication Standard, 29 CFR 1910.1200.

Potential environmental effects See section 12.

3. Composition / Information on Ingredients

Ingredient(s)	CAS #	Percent
Citric acid	77-92-9	30 - 60

4. First Aid Measures

First aid procedures

Eye contact Immediately flush with cool water. Remove contact lenses, if applicable, and continue flushing for 15 minutes. Obtain medical attention immediately.

Skin contact Brush away excess of dry material. Immediately flush with cool water for 15 minutes. Obtain medical attention if irritation persists. Wash contaminated clothing well before reuse or discard.

Inhalation If symptoms develop move victim to fresh air. If symptoms persist, obtain medical attention.

Ingestion Do not induce vomiting. Never give anything by mouth if victim is unconscious, or is convulsing. Obtain medical attention.

General advice

If you feel unwell, seek medical advice (show the label where possible). Ensure that medical personnel are aware of the material(s) involved, and take precautions to protect themselves. Show this safety data sheet to the doctor in attendance. Avoid contact with eyes and skin. Keep out of reach of children.

5. Fire Fighting Measures

Flammable properties	Not flammable by WHMIS/OSHA criteria.
Extinguishing media	
Suitable extinguishing media	Dry chemical. Carbon dioxide. Water spray. Dry chemical. Foam.
Unsuitable extinguishing media	Not available
Protection of firefighters	
Specific hazards arising from the chemical	Not available
Protective equipment for firefighters	Firefighters should wear full protective clothing including self contained breathing apparatus.
Hazardous combustion products	May include and are not limited to: Oxides of carbon. Hydrogen chloride.
Explosion data	
Sensitivity to mechanical impact	Not available
Sensitivity to static discharge	Not available

6. Accidental Release Measures

Personal precautions	Keep unnecessary personnel away. Do not touch or walk through spilled material. Do not touch damaged containers or spilled material unless wearing appropriate protective clothing. Keep people away from and upwind of spill/leak.
Environmental precautions	Prevent entry into waterways, sewers, basements or confined areas.
Methods for containment	Use water spray to reduce vapors or divert vapor cloud drift.
Methods for cleaning up	Before attempting clean up, refer to hazard data given above. Use broom or dry vacuum to collect material for proper disposal without raising dust. Rinse area with water. Prevent large spills from entering sewers or waterways. Contact emergency services and supplier for advice. Large Spills: Wet down with water and dike for later disposal. After removal flush contaminated area thoroughly with water.

7. Handling and Storage

Handling	Use good industrial hygiene practices in handling this material. Do not get in eyes, on skin or on clothing. Avoid breathing dust.
Storage	Keep out of the reach of children. Store in a closed container away from incompatible materials.

8. Exposure Controls / Personal Protection

Exposure limits**Ingredient(s)****Exposure Limits**

Citric acid

ACGIH-TLV

TWA: 10 mg/m3

OSHA-PEL

TWA: 10 mg/m3

Engineering controls

Use only under good ventilation conditions or with respiratory protection.

Personal protective equipment**Eye / face protection**

Wear chemical goggles.

Hand protection

Rubber gloves. Confirm with a reputable supplier first.

Skin and body protection

As required by employer code. Rubber apron recommended.

Respiratory protection

Where exposure guideline levels may be exceeded, use an approved NIOSH respirator.

General hygiene considerations

Use good industrial hygiene practices in handling this material. When using do not eat or drink. Wash hands before breaks and immediately after handling the product.

9. Physical and Chemical Properties

Appearance	Powder
Color	White
Form	Solid
Odor	Odorless
Odor threshold	Not available
Physical state	Solid
pH	1.69 (10% solution)
Melting point	Not available
Freezing point	Not available
Boiling point	Not available
Pour point	Not available
Evaporation rate	Not available
Flash point	Not available
Auto-ignition temperature	Not available
Flammability limits in air, lower, % by volume	Not applicable
Flammability limits in air, upper, % by volume	Not applicable
Vapor pressure	Not available
Vapor density	Not available
Specific gravity	Not available
Octanol/water coefficient	Not available
Solubility (H2O)	Complete
Percent volatile	Not available

10. Stability and Reactivity

Reactivity	Reacts vigorously with alkaline material. This product may react with reducing agents.
Possibility of hazardous reactions	Hazardous polymerization does not occur.
Chemical stability	Stable under recommended storage conditions.
Conditions to avoid	Do not mix with other chemicals.
Incompatible materials	Bases. Reducing agents.
Hazardous decomposition products	May include and are not limited to: Oxides of carbon. Hydrogen chloride.

11. Toxicological Information

Component analysis - LC50

Ingredient(s)	LC50
Citric acid	Not available

Component analysis - Oral LD50

Ingredient(s)	LD50
Citric acid	5040 mg/kg mouse; 3000 mg/kg rat

Effects of acute exposure

Eye	Causes chemical burns. May cause blindness.
Skin	Causes chemical burns.
Inhalation	Dust extremely irritating to respiratory tract.
Ingestion	Harmful if swallowed. May cause chemical burns to mouth, throat and stomach.
Sensitization	Non-hazardous by WHMIS/OSHA criteria.
Chronic effects	Non-hazardous by WHMIS/OSHA criteria.
Carcinogenicity	Not classified or listed by IARC, NTP, OSHA and ACGIH.
Mutagenicity	Non-hazardous by WHMIS/OSHA criteria.
Reproductive effects	Non-hazardous by WHMIS/OSHA criteria.

Teratogenicity Non-hazardous by WHMIS/OSHA criteria.
Name of Toxicologically Synergistic Products Not available

12. Ecological Information

Ecotoxicity Because of the low pH of this product, it would be expected to produce significant ecotoxicity upon exposure to aquatic organisms and aquatic systems.

Ecotoxicity - Freshwater Fish - Acute Toxicity Data

Citric acid 77-92-9 96 Hr LC50 *Lepomis macrochirus*: 1516 mg/L [static]

Ecotoxicity - Water Flea - Acute Toxicity Data

Citric acid 77-92-9 72 Hr EC50 *Daphnia magna*: 120 mg/L

Persistence / degradability Not available
Bioaccumulation / accumulation Not available
Mobility in environmental media Not available
Environmental effects Not available
Aquatic toxicity Not available
Partition coefficient Not available
Chemical fate information Not available
Other adverse effects Not available

13. Disposal Considerations

Disposal instructions Review federal, state/provincial, and local government requirements prior to disposal.
Waste from residues / unused products Not available
Contaminated packaging Not available

14. Transport Information

U.S. Department of Transportation (DOT)

Not regulated as dangerous goods.

Transportation of Dangerous Goods (TDG - Canada)

Not regulated as dangerous goods.

15. Regulatory Information

Canadian federal regulations This product has been classified in accordance with the hazard criteria of the Controlled Products Regulations and the MSDS contains all the information required by the Controlled Products Regulations.

Canada - WHMIS - Ingredient Disclosure List

Citric acid 77-92-9 1 %

WHMIS status Controlled
WHMIS classification Class E - Corrosive Material
WHMIS labeling



Occupational Safety and Health Administration (OSHA)

29 CFR 1910.1200 hazardous chemical Yes

US Federal regulations This product is a "Hazardous Chemical" as defined by the OSHA Hazard Communication Standard, 29 CFR 1910.1200.

CERCLA (Superfund) reportable quantity

None

Superfund Amendments and Reauthorization Act of 1986 (SARA)

Hazard categories	Immediate Hazard - Yes Delayed Hazard - No Fire Hazard - No Pressure Hazard - No Reactivity Hazard - No
Section 302 extremely hazardous substance	No
Section 311 hazardous chemical	Yes
Clean Air Act (CAA)	Not available
Clean Water Act (CWA)	Not available
State regulations	This product does not contain a chemical known to the State of California to cause cancer, birth defects or other reproductive harm.

Inventory name

Country(s) or region	Inventory name	On inventory (yes/no)*
Canada	Domestic Substances List (DSL)	Yes
Canada	Non-Domestic Substances List (NDSL)	No
United States & Puerto Rico	Toxic Substances Control Act (TSCA) Inventory	Yes

A "Yes" indicates that all components of this product comply with the inventory requirements administered by the governing country(s)

16. Other Information

Disclaimer

The data contained in this material safety data sheet was obtained from sources that were technically accurate, reliable, and state of the art when this document was prepared. If data was unavailable to complete certain sections, the absence of that data is identified in this document. Because the supplier cannot know the exact circumstances during actual use of this product, other hazards, exposure scenarios, disposal considerations, and regulations may apply and it is the responsibility of the user to read and understand the product label and this document before use. Do not use the product for purposes other than those stated in Section 1.

Issue date

19-Oct-2011

Effective date

15-Nov-2011

Expiry date

15-Nov-2014

Prepared by

Dell Tech Laboratories Ltd. (519) 858-5021

Other information

For an updated MSDS, please contact the supplier/manufacturer listed on the first page of the document.

This MSDS conforms to the ANSI Z400.1/Z129.1-2010 Standard.